



October 15, 2008

To: Walter Adair
HandyTrac Systems
501 Staghorn Court
Alpharetta, GA 30004

Dear Walter -

I just wanted to thank you for all your help! As per our phone conversation we are having our fire extinguisher inspections today and it is a success thanks to the support and patience you extended to us. I am so pleased with your fast response so I referred you to a gentleman by the name of Bob from a new development that just got a new HandyTrac system and he is in need of assistance. Please call him or direct some information about who he might call to set up the new box.

There are not many good customer service people anymore and this is why I am so grateful for your help.

Have a wonderful day!!!

Lucy Rivera
Property Manager
Atlantic & Pacific Management

Lakeshore Landings
Atlantic & Pacific Management
6010 Sherwood Glen Way
West Palm Beach, FL 33415
Tel: 561.433.3939
Fax: 561.433.8946