



University of Connecticut

September 10, 2008

Mr. Larry Kratz
National Sales Manager
HandyTrac Systems
510 Staghorn Court
Alpharetta, GA 30004

Dear Mr. Kratz,

I would like to take this opportunity to thank you for your company's service and assistance over the past few years. We have made a big transition into keeping our specialty keys more secure and we couldn't have done it effectively without a product like HandyTrac.

I personally researched different types of key boxes and Handy Trac was the best option. Your systems are very affordable and expandable which has been key for us as we expand our operation. The system is also very user-friendly which has been helpful in getting set up in new offices where we have very little time. The fact that we can now hold staff accountable for keys that are out has significantly reduced our number of lost keys.

You and your staff have always been very helpful and informative but more importantly very prompt in returning phone calls and helping with user questions. As we continue to expand offices we will certainly be coming to you for more Handy Trac systems. I look forward to our continued working partnership.

Sincerely,

Dana Dunnack

Dana Dunnack
University of Connecticut